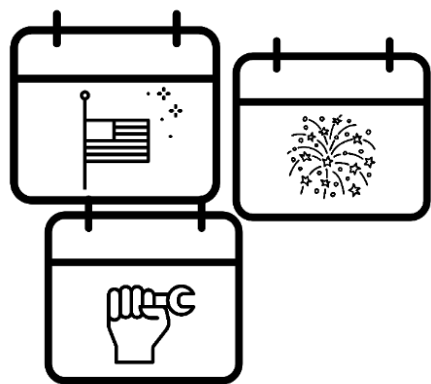


Analysis of veterans crisis line data: Temporal factors associated with the initiation of emergency dispatches

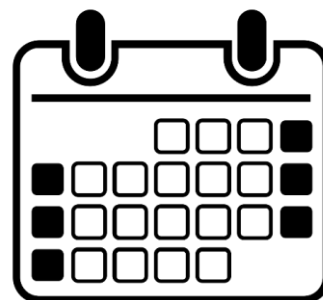
Patterns in calls to the Veteran Crisis Line (VCL) were examined in 1,437,543 VCL callers in 2019-2020.

Calls that resulted in **emergency dispatches** (call to 9-1-1 or other emergency services) or categorized as **moderate-, or high-risk** for suicide were examined.



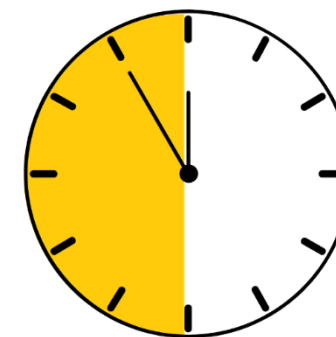
Emergency dispatches were highest on **Labor Day and Independence Day.**

Moderate- and high-risk contacts were highest on **Memorial Day.**



Emergency dispatches were highest on **Saturdays.**

Moderate -and high-risk callers were highest on **Sundays.**



Emergency dispatches were highest from **6pm to 11:59pm.**

Moderate- and high-risk callers were highest from **midnight to 5:59pm.**

This information can be helpful in determining how to allocate public health resources; however, additional research is needed for generalizability.